



2024 EMTC Annual Meeting of Members

Churchill Meadows Community Centre

November 15, 2024 – 5:30pm

Note from President

President Jeevan Pragasam commenced the Meeting of Members by thanking everyone for the support, hard work and dedication given throughout the season. We truly have a great team at EMTC, and we have a new volunteer here in Near Henry.

Key highlights for this year,

- **The Jegysoft platform**

This platform has worked well for EMTC. We faced some challenges last year with members booking courts and issues around late cancellations and no shows. As a result, we introduced an online court checking and cancellation policy. Play credits are now issued to each member. This year the initiative has been very successful, and we are currently reviewing the data to see how many members are using the courts after cancellations. As we aim to fine tune our system.

- **Social media**

We recognize that our social media presence needs more engagement. If anyone is interested in volunteering to help manage our social media platforms, especially someone with experience in this area, please reach out. Young volunteers are welcome.

- **Court maintenance and safety**

A number of branches and shrubs were trimmed to ensure the safety of our members. After many conversations with the city, the courts were ready for play. This was a great achievement and contributed to a fantastic season.

- **Financial overview**

Financials remain stable with total income of \$35,622.00 and expenses of \$13,549.38 resulting in a net income of \$22,072.62

Notably our expenses have decreased by \$4,378.00 from last year. Which reflects a significant improvement in cost management and financial efficiency.

- **Round robin program**

This program was a big success. Thank you to Jagath and his leadership in all the programs, including the coaching of the lakeshore league team led by Leo Gonzalez. These were very successful and EMTC placed 3rd in the division this year. Thank you to the entire team.

- **Tennis program highlights**

- The EMTC doubles tournament and singles tournament organized by Jagath were another success. Congratulations to all the winners. The winners were Ramesh and Rashand and the runners-up will Leo and Yash.
- The singles tournament winner was Don Crum and runner up was Tim Battini.
- Special, thanks to Arun for organizing the delicious food and refreshments after the tournament for everyone who attended.
- Seniors and ladies' double clinics. Thanks to Amanda for conducting these clinics. They were very successful. Both had excellent turnouts this year with strong participation.
- Evening clinics, these sessions include both group and individual lessons. A large number of members participated and they were well received.
- Junior clinics were very successful. There was a significant increase in junior membership this year. Great attendance with the notable turnout across all age groups.
- For the junior team tennis league, there were approx. about 20 children on the roster, which was enough to field two teams. The junior tennis league tournaments were a success. With 12 members, the team finished in third place and thanks to Amanda for helping with the team.
- Junior Club Championships, a total of 16 juniors participated and the event was a hit. We may look into adding a second tournament next year, based on the positive feedback.
- For daytime clinics, there was very low attendance. And it will be reassessed in the 2025 season.

Hope to see all of you back next year. We look forward to continuing with the new programs, social barbeque, potluck and maybe even an exhibition match.

Other Notes

- The club is always in need of volunteers and support, volunteers for events, or donations of prizes.
- Volunteers for project coordinator or newsletter editor.
- Volunteers for website support, especially younger individuals.
- For court maintenance, we also need volunteers to help take down the screens and nets. If anyone can spare few hours, please contact Ramesh or Alex.

If anyone has suggestions or new ideas for the club, please don't hesitate to let us know.

Final notes

We had another successful year with steady membership and stable finances, thanks to the innovative ideas put forth by the board. This year the club had close to 500 members which is a new milestone for EMTC. A new online payment system helped improve operations, and member satisfaction. For 2025, the club will continue with the successful programs and introduce more new initiatives.

Important Notice to Members

The prime-time courts Monday through Friday after 5 PM are reserved for members play only. Coaching during these times is not allowed to ensure fair access for all members.

Financials

Financials were presented by Mickey Muhul

The Financials for 2024 have been circulated. A motion to approve the financials was made by Ramesh and seconded by Leo. Motion passed.

Questions from Members

- Patrick inquired regarding the reduction in payment for Pro Services comparative to previous years. Jeevan answered by informing that there is a Pro Services contract that dictates payments and Amanda is paid by the club for services initiated by the club. Amanda also conducts other programs that members sign up with through Jegysoft for which EMTC passes payments to her. The financials need to be changed to distinguish between payments made for services directly to the club and passthrough income for Amanda's own programs. Patrick further advised that he heard rumors that there was a move to remove Amanda. Mickey and Jeevan advised there had been no discussions to remove Amanda from the club.
- Amanda informed that most of the difference in the calculation (reduction in her Pro Services amount) was due to most members signing up with her directly instead of Jegysoft with payments going to her instead of the club paying her back. Amanda advised she had been paid by the club for services the same as in previous years.
- Patrick also inquired regarding the budgeted income for 2025 and reconstruction costs to be paid to city. Jeevan answered by informing that the construction cost has not been paid to city as it is still under negotiations and the amount is approximately \$170,000. He also noted that the budget will be further discussed with the committee and comments from members will be discussed.
- Questions were brought up by several members regarding prime time coaching (5pm onwards), two-hour court bookings and no show bookings. Jeevan and Mickey informed that no coaching is allowed during prime time and two-hour bookings are allowed for doubles play. Amanda advised that historically the courts did not get busy until 6-6:30PM.
- Suggestions were made to allow one (1) court during primetime for coaching and/or juniors and to reduce court booking time to one hour. A suggestion was also made to hire someone to monitor the courts for compliance during primetime weeknight hours. Round Robin play is currently organized and monitored. With the inception of Jegysoft, members are given the opportunity to book time online. Walk up play is no longer allowed.
- Jeevan and Mickey informed that these changes can be emailed to members prior to memberships beginning for 2025 and get voting from all members.
- Changes to the no show policy are also to be revisited so that members who do not show up for court bookings will have reduced credits.
- A member asked about having a camera online to show the status of the courts. Mickey and Patrick noted that this has been done in the past but at a substantial cost for the internet based infrastructure required.

- Patrick asked for a straw poll in favour of having a court set aside from 5-6PM for coaching. Mickey and Jeevan advised that a communication for major changes to policy should be sent to all members for approval.
- Comments about what should transpire at an AGM were questioned. Mickey advised that an AGM is to deal with governance issues. Policy issues, such as court allocation, coaching etc. are handled by the Board after consultation with the membership as a whole.

Membership

Type of Membership	2024	2023
Adult couples	62	70
Family members	153	229
Senior couples	8	6
Single adults	109	100
Juniors	17	14
Single Seniors	30	38
Juniors coaching only	4	10
Total	383	467

Total membership will be different as some families have 3 or 4 members that fall under a family membership.

Patrick asked about the membership fee for 2025. Mickey advised that a decision to keep fees the same or increase is still under discussion. EMTC is currently on the very low end compared to other comparable clubs especially for family memberships.

Pro Services – Amanda

- The junior program was a success this season. She thanked Raj for his phenomenal job and parents for their hard work with all the volunteering.
- Jojo did a phenomenal job with junior programs despite losing a lot of juniors after covid and also with the delay in opening the club. Raj and Amanda did Junior tryouts for JTL at public courts. EMTC had a little over 20 kids for the roster. She is hoping to have two teams for the roster next season.
- Junior tournament - 16 juniors. Caitlin came in second and she entered a higher division. Nikolai came first, Maxim won the little division and Robert came in second. Everyone did a great job in the little tournaments.
- The ladies' program this summer was phenomenal. The doubles free clinics had two courts, and a lot of the ladies continued to practice throughout the season.
- Special thanks to Kevin, a parent who was always volunteering and helping with the tournaments. Amanda presented him with a small token of appreciation. Kevin commented in return.

Other Items

- A member asked once again about the plan for Amanda for the 2025 Season. Jeevan reiterated that no discussions have been discussed to remove Amanda. She has a position should she wish to return for 2025.
- Jeevan commented that there was no ladder this season due to lack of participants and looks forward to having it next season.
- There was also no house league as not enough members signed up to join.

Appointment of Board of Directors

Sushu left the Board in 2024. No other nominations or any volunteers stepped forward to take a seat on the Board, therefore the Board is acclaimed.

The current Board of Directors are:

- Jeevan - President
- Mickey - Vice President
- Prakash - Treasurer
- Bihani – Secretary
- Leo – Membership Director
- Maria - Social Director

Other non-voting positions include:

- Alex - Maintenance
- Ramesh - Maintenance and social
- Rafael - Website
- Abby- Website Admin
- Jake - Ladder
- Shehan - Technical Support
- Saurab - Digital round robin.
- Amanda and Jagath – Pro Coaches

A member asked about the term of Board positions. Jeevan stated it was a 5-7 year term assuming someone was seeking election to replace them. The current Board of Directors are listed on Jegysoft.

A motion to accept the acclaimed members was proposed by Leo and seconded by Ann. Motion passed.

Final Note

Amendments to the Articles of Incorporation were made to reflect governmental requirements. The Board of Directors have been working with EMTC lawyers, and all the documents have now been filed and approved.

A motion to adjourn the meeting was proposed by Leo and seconded by Sandy. Motion passed. Meeting was adjourned.

Appendix A – Members Attending - 26

Jerry Jao

Mikey Misra

Jeevan Pragasam

Leo Gonzalves

Patrick Krychowski

David Krychowski

Danny Wu

Yvonne Johnson

Anne-Marie Humniski

Amanda Arkaev

Nancy Serron

Kevin Yang

Raj Mohave

Jake Miguel

Mia Hung

Wayne Kol

Eva Vassallo

Adriana Santelli

Rose Merritt

Chris Merritt

Kun Li

Jodi Fenn

Craig Fenn

Angela Tam

Shehan Liyanage

Ramesh A.D.